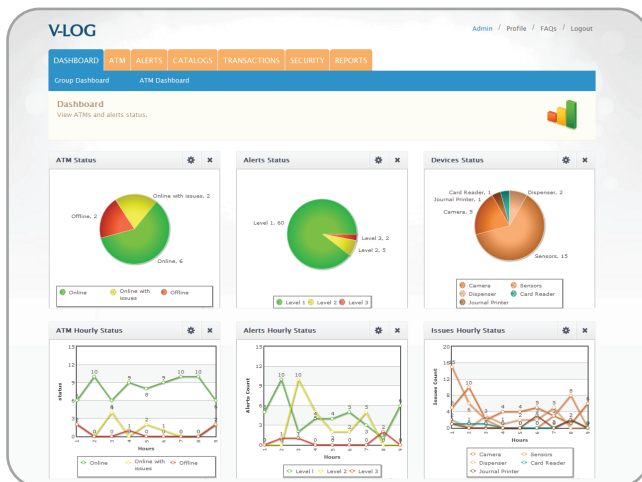


Real-Time Video Surveillance | Suspicious Transaction Management | Dispute Resolution

WHAT IS V-LOG?

V-Log is a real-time event-driven video and snapshot surveillance system and an end-to-end visual transaction auditing tool for self-service devices, including ATMs. The transaction-based snapshots and video capture are easily accessible, via a web-based interface, for timely dispute resolution. V-Log also allows financial institutions to monitor the devices and take immediate action when alerted in real-time about suspicious activity.



KEY BENEFITS

Timely Dispute Resolution

- On-demand web-based user interface
- Multi user rule-based access
- Locate transactions easily by entering a few key data elements
- Real-time analytics on user experience

Real Time Video Surveillance

- Transaction/event based snapshots and video
- Real-time alerts on suspicious activities
- Analytical capabilities and reporting
- PCI and SSAE 16 certified

Remote Management

- Remote video archive management with on-demand access
- Reconfiguration of video camera in reaction to events
- Technical data center 24/7/365 with live support
- File download and upload

HOW DOES IT HELP MY BUSINESS?

V-Log's easy event search and download capabilities enables quick resolution of conflicts resulting in improved customer satisfaction. This on-demand, web-based system can be used by ATM Operations and Dispute Resolution groups to easily search transactions by entering a few key data elements. The remote management functionality provides the flexibility needed to make camera position and focus changes quickly and easily in order to react to specific events to minimize financial exposure.

FEATURES

- ✓ Matches images and audio to transaction log data, storing both centrally for quick accessibility
- ✓ On-demand transaction search utility immediately produces related image and audio evidence
- ✓ Records images, video and audio of transaction events and the areas surrounding devices
- ✓ 24/7/365 real-time alerting on events related to device security and health
- ✓ Web-accessible interface provides remote video monitoring and configuration
- ✓ Robust reporting module provides immediate information on cameras, devices and transactions
- ✓ Platform independent solution that does not require third party hardware or software
- ✓ Hosted solution with on-premise or SaaS options available

V-LOG EVENT FLOW

